

Apologies –

PRESENT – Dr Ali, Dr Hussain, SB, VW,SD,KB,PM

PPG meeting 8th December 2025

Introductions and discussion around members that have not attended for the past 9 months. practice manager has updated the members list and members who have not attended have been removed. To invite new members to join. Group will support practice in finding new male members.

Staffing updates - The practice has employed three new members of staff two reception and one telephonist.

Rachel Yellot wont be returning after maternity leave.

Sue Burton received a Nurse award for the years dedicated to the NHS her name was put forward by practice manager.

CQC INSPECTION – No current update.

BUILDING UPDATE – Debt kiosk in place now for patients to access.

Checking in kiosk IT team will be coming out to this as it needs to have an update installed.

Visit from Lord Mayor of Sheffield : The Lord mayor visited and switched on Christmas lights at the practice.

WSB will be investing in AI system (Emma) which will support to take pressure of call waiting times. This will be rolled out by End of January 2026.

Website will be updated in the next few weeks.

PPG GROUP QUESTIONS AND QUERIES;

Winter pressures:

Flu and Covid vaccines – Have completed this now there a just a few housebound patients that will be visited next week. Has been a very busy time for the practice and staff have worked very well as a team.

PPg member praised Dr Huma Hussain and gave positive feed back.

Group agreed that the practice has improved, and many new things have been implemented that are positive change.

Next PPG will be 2nd March 2026

